

Business Process Modeling

Instructor-Led
2 Days

Overview

This course gives you a proven set of business process core techniques, methods, and tips for business analysis to help Business Analysts model, analyze, and improve manual and automated business processes. You will learn how to model business processes using context, data flow, activity, and swim lane diagrams to show workflow, transformations, and scope.

Creating the model increases your understanding of the business processes and business rules involved. With this foundation, you will learn how to analyze the models and extract requirements for business process improvement or information technology solutions. These techniques can be used to identify problems in the current (AS-IS) situation, to predict behaviors in a proposed (TO-BE) solution, and to do Gap Analysis.

Who Should Attend

This course is designed for Business Analysts, Process Analysts, Business Process Owners, Business Process Managers, Process Improvement Specialists, Requirements Definition Specialists, Project Managers, Product Managers, Strategic Planners, System Analysts, and anyone involved in defining or deciphering business process or system requirements.

Why You Should Attend - Best Practices Methodology

DA&R's requirements training is for professionals who provide information and experience for, or create software and any other type of technical or business requirements. Our Public Sector, Fortune 500, and Nonprofit customers have adopted our Best Practices as their standard for defining and managing requirements.

Upon completion, successful participants will be able to:

- Draw business process models
- Apply 5 improvement methods based on business process models
- Model the 'AS-IS' and 'TO-BE' business processes and document Gap Analysis
- Document existing business processes
- Draw data flow, activity, swim lane, and sequence diagrams
- Choose the most appropriate technique to document the details of each process
- Extract and analyze business rules embedded in the processes
- Devise process measurements to evaluate initial and continuous improvement
- Develop a list of process improvements and/or requirements
- Interpret the Process Models for the business community for review

Expansion

To meet specific training needs, this course can be combined with the following courses:

- How to Model, Analyze, and Improve Business Data
- How to Elicit (Gather), Write, and Analyze Business Requirements